

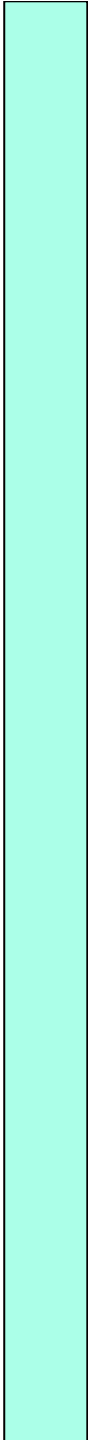
Valuing Family Care:

Assessing and challenging claims for gratuitous care

Sally Gooch

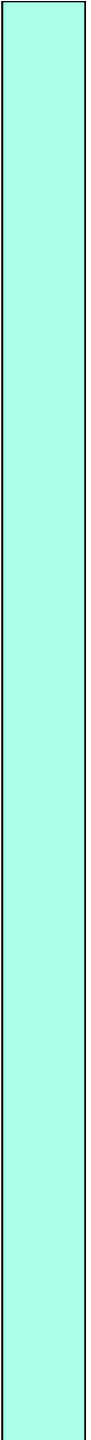
PIBA Seminar Programme

6 March 2008



Agenda

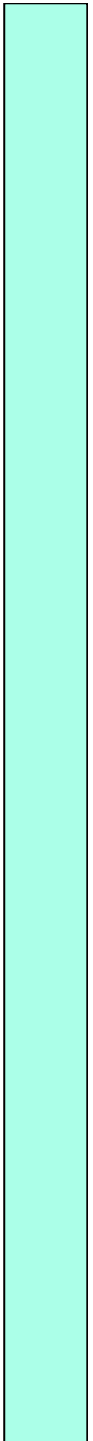
- Outcomes from this session
- How to choose your Care Expert
- How the assessment should be made
- What is gratuitous care?
- Care provision by family/friends – past and future
- Valuing family care
- What to look for in a report
- Working with you



Occupational Therapist



The role of the Occupational Therapist (OT) is to work with people who have difficulties with the practical and social skills necessary for their everyday life. An Occupational Therapist will aim to enable the person to be as physically, psychologically and socially independent as possible.



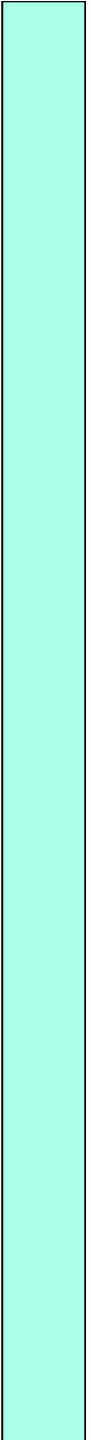
Registered Nurse

The nurse uses clinical judgement in the provision of care to enable people to improve, maintain, or recover health, to cope with health problems, and to achieve the best possible quality of life, whatever their disease or disability, until death.



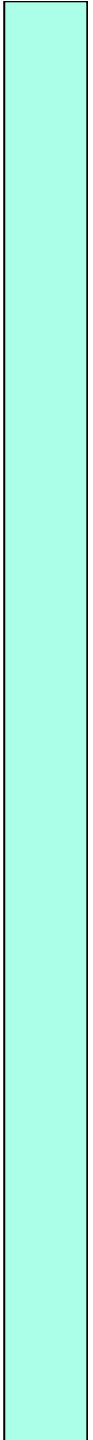
What to Look for in the Care Expert

- What to look for in a Care Expert?
- When they should be instructed?
- What information do they need?



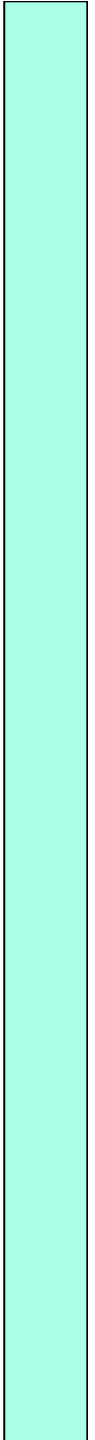
How the assessment should be made

- Drawing on the therapeutic relationship
- Structured clinical assessment of the Claimant in their natural habitat
- Use of a risk management framework
- Use of tools and tests
- Forensic?
- Focus on where the costs are buried

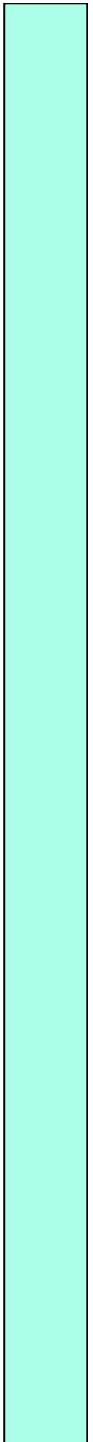


What is Gratuitous Care?

- Personal care of the Claimant
- Practical assistance to the Claimant
- Loss of services by the Claimant

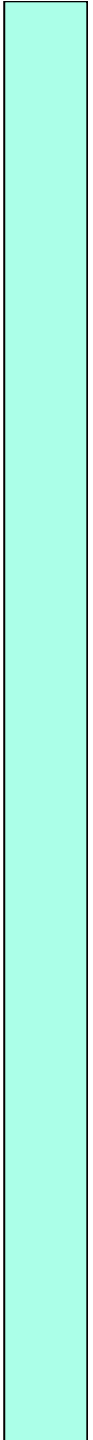


Who Did What Before?



Valuing Gratuitous Care?

- Who did what before? Working hours/patterns
- How did they live before?
- Domestic assistance
- DIY, decorating, gardening & car maintenance
- Child care – care of one; or one of many; care anyway required
- Other dependents
- Care in hospital
- Emotional care
- Escorting/travel time
- Case management



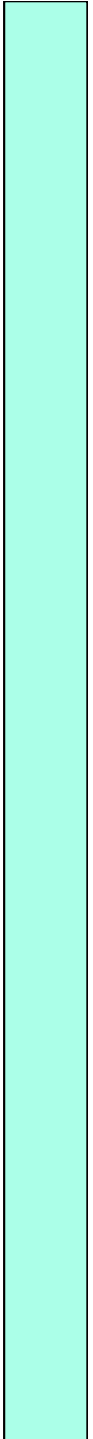
How long does Care take?

Work expands so as to fill the time
available for its completion

C Northcote Parkinson – The Pursuit of Progress

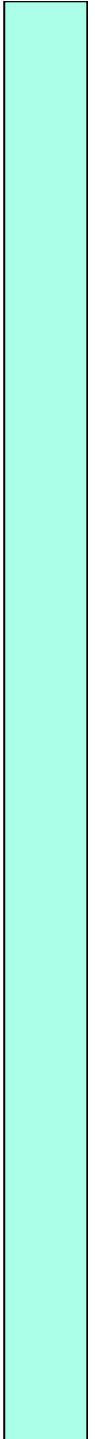
The time taken to complete a task is
not equal to the time required
to complete the task

Tessa Gough



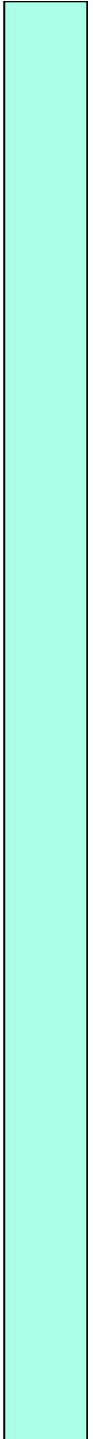
Care provided by family/friends

- What does it and doesn't it include?
- How should it be described and measured?
- How should it be valued?
 - Rates and their sources
 - Differences between paid and unpaid care
- Why would it funded as Future Care?



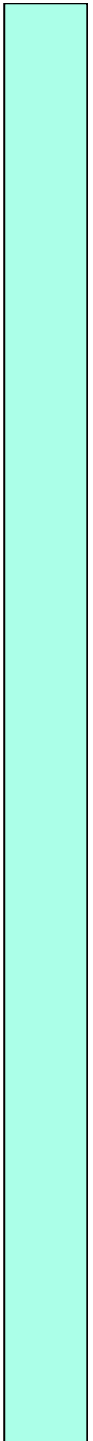
Enquiries relevant to Care Quantum

- Local authorities' assessments of need
 - Adults
 - Children
 - Carers
 - Direct payments rates
- Education records for special needs children
- NHS
 - Service provision
 - NHS Continuing Healthcare & NHS-funded Nursing Care
- Aids and adaptations
- DWP records – Claimant and dependents
- DVLA/Disabled Driver's Assessment



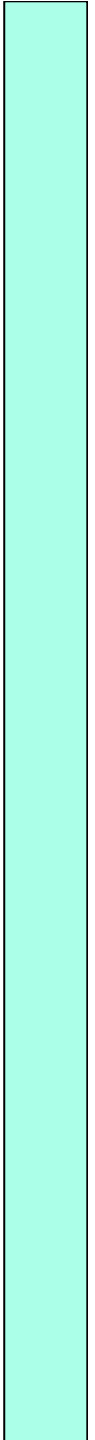
What to look for in a report

- Structured and comprehensive assessment
- Breakdown of care by task and dates
- Realism (Aids and Equipment)
- Supported argument
- Care Experts as time lords
- Scenarios
- Evidence for rates for future care



Working with you

- Read it all
- Guide medical experts away from prescribing care
- Value of case conferences
- No surprises late in the day
- Outcomes
- Feedback



Tessa Gough & Associates

Sally Gooch

sally.gooch@btinternet.com

07717 582 150

Tessa Gough & Associates

98 Belsize Lane

London

NW3 5BB

